Hawthorn Melbourne

Appeals form

By completing this form, you are making an internal appeal to Hawthorn-Melbourne under the <u>Complaints and</u> <u>Appeals Policy and Procedure</u>. Please submit this form to Reception in person or via email to <u>ComplaintsAndAppeals@hawthornenglish.vic.edu.au</u>

SECTION A: YOUR DETAILS

Name:	Student Number (ID):
Preferred name:	Email address:

If someone is filling in and/or submitting the appeal form on your behalf, please include their details.

Someone is helping me	with this appeal:	□ Yes	□ No (go to SECTION B)		
Name:			Mobile number:		
Relationship to you:					
□ Staff member	□ Relative	□ Friend	Other, please specify:		
What are they helping you with?					
□ Filling in the form	\Box Submitting the form on your behalf				

SECTION B: APPEAL INFORMATION

Appeal details:

Please provide a short description of your appeal. You can submit additional information as per Section C.

Reason you wish to appeal:						
\Box Not satisfied with the outcome of a complaint						
Intention to report for unsatisfactory course progress						
\Box Intention to report for failure to maintain minimum attendance						
Intention to cancel enrolment for non-payment offees						
Intention to cancel enrolment for unacceptable behavior						
□ Other (please specify):						
Did you receive an intention to report / cancel letter?	□ Yes	□ No				
Date of letter:						
Did you attend a counselling meeting related to this appeal?	Yes	🗌 No				
Date of meeting:						
Part of the Navitas Group Hawthorn Learning Pty Ltd	T +61 3 9815 4000					



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CRICOS provider code: 02931G ABN 50 124 208 171

SECTION B: APPEAL INFORMATION continued...

Why would you like to appeal?

Appeal preferred outcome:

Please include a short description of the outcome you are seeking with this appeal.

SECTION C: DOCUMENTION

Please attach any additional and/or supporting information to your appeal. Information could include:

- Any Medical Certificates / Reports
- Your most recent assessment results
- Any photos, images, screenshots

Appeal forms submitted without sufficient supporting information are less likely to be successful.

Declaration	
□ I have read and understood the <u>Complaints and Appeals Policy and Procedure</u> .	
I acknowledge that the information and documentation provided by me as part of this appeal is accurate and true.	
□ I understand that in making this appeal the information I provide will be treated with appropriate confidentialityin accordance with Australian privacy legislation and will not be disclosed to a third party except as set out in the Privacy Policy.	
Signature: Date:	